

News Release. For Immediate Release

Support Center Announces New *Organizational Navigator* Program to Support and Grow Nonprofits' Capacity

(October 23, 2018, New York City, NY. For immediate release.) Support Center of New York and New Jersey today announces the availability of the ***Organizational Navigator Program*** that helps nonprofits with integrated, long-term and evidenced-based support to manage and grow their capacity.

The *Organizational Navigator Program* utilizes our highly qualified professional staff, the *Navigator Community*, and the Impact Capacity Assessment Tool (iCAT) developed by our partner, Algorhythm Corporation of Baltimore, MD. Together they establish a baseline of organizational health as well as relevant financial and specific organizational data. The baseline identifies areas of growth or key risks and helps identify specific data points, or indicators, to analyze and track progress towards the organizations goals. The Organizational Navigators then work with the nonprofit partner organizations to identify opportunities and take stock of support potential to plan and execute solid strategic plans.

The *Organizational Navigator* will help nonprofits get and stay on track to maintain success over the long haul. This program, in utilizing the iCAT, generates reliable data for organizations, and compares that data to large base of similar nonprofits, producing powerful bench-marking information. Over time, nonprofits will have a better sense of their own organizational health and how they compare among their peer organizations. With the help of our nonprofit professionals and thought-leaders, or “Navigators,” nonprofits will be provided the guidance to use collected data and provided expertise to navigate the “waves of change” over time.

“Experience has taught us that the best way to help organizations build capacity is with programs working over the long term. We can leverage knowledge and expertise of our navigators to take stock of progress and identify resources along the way,” says Amy Holmes, Support Center’s Board Chair. “We know that transformational change is created best with long term relationships,” she continued.

In addition to aiding data-based decision making, the Navigators support nonprofits by guiding their leadership through various problems and obstacles: Where can we find board members? How do we motivate and engage a board? How do we gain access to capital? What support systems already exist to navigate staffing issues? How can we identify potential partners or collaborators to increase our effectiveness?

Support Center is currently seeking nonprofits interested in increasing capacity and long-term health, as well as funders interested in building grantees’ capacity and long-term stability. For more information please join us on **Wednesday, October 31st at 1**

PM EST for an [informational webinar](#). For more details on the program and/ or webinar, please visit www.supportcenteronline.org/organizational-navigator-program/ or contact Zach Litif at zlitif@supportcenteronline.org, 207/310-1324 or Keith Timko, ktiomko@supportcenteronline.org, 917/934-3180.

For over 30 years, the Support Center has worked in collaboration with nonprofit and philanthropic clients to increase organizational effectiveness and efficiency, enabling them to improve the quality of life in our communities. We are committed to working with nonprofit organizations and social enterprises of all sizes and at all stages of their development to strengthen their leadership, management, and financial sustainability.

Our mission is to empower nonprofits and social enterprises to transform their leadership and management and accelerate positive social change. Through a *proactive, collaborative, integrated, efficient, accountable, respectful* and *continual learning* approach, we continue to provide value to our clients and the communities they serve. We envision a thriving community of nonprofit leaders and social innovators committed to organizational excellence and a shared vision for a better world.



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